

PO BOX 47
MOSSMAN QLD 4873
ABN: 14 839 774 360



PH: (07) 4098 8222
FAX: (07) 4098 8240
email: admin@maranos.com.au

Direct Debit Request

Marano Enterprises (Miallo) Pty Ltd Trading as Marano Fuel's - Client Service Agreement

Our commitment to you:

Drawing Arrangements: We will advise you, in writing, the details of the Marano Enterprises (Miallo) Pty Ltd Trading as Marano's Fuels Client Service Agreement drawing arrangements [amount; frequency; commencement date] (hereafter referred to as the **Client Service Agreement**) at least 14 calendar days prior to the first drawing.

Where the due date falls on a non-business day, we will draw the amount on the previous business day. We will not change any details of drawing arrangements without giving you at least fourteen (14) days written notice.

We reserve the right to cancel the **Client Service Agreement** if three or more drawings are returned unpaid by your nominated financial institution and to arrange with you an alternate payment method.

We will keep all information pertaining to your nominated account at the financial institution, private and confidential.

Your Rights

You may terminate the **Client service Agreement** at any time by giving written notice directly to us, or through your nominated financial institution. Notice given to us should be received by us at least 14 business days prior to the due date.

You may stop payment of a drawing under the **Client service Agreement** by giving written notice directly to us, or through your nominated financial institution. Notice given to us should be received by us at least 14 business days prior to the due date.

You may request change to the drawing amount and/or frequency of the **Client service Agreement** drawing arrangements by giving written notice of your requirements no less than 14 days prior to the due date.

Where you consider that that a drawing has been transacted incorrectly [outside of the **Client service Agreement**] you may take the matter up directly with us, or lodge a Direct Debit Claim through your nominated financial institution

Your commitment to us

It is your responsibility to ensure that the authorisation given to draw on the nominated account is identical to the account signing instruction held by the financial institution where the account is based.

It is your responsibility to advise us if the account nominated by you to receive the **Client service Agreement** drawings is transferred or closed.

It is your responsibility to arrange a suitable alternate payment method if you wish to cancel the **Client Service Agreement** drawing arrangements.